

State of the Social Sector Survey

Please note:

- This document is made available to support your efforts to fill in [the online survey](#)
- You will not be asked to answer all these questions. Many options will only appear if you make a specific selection and we'd like more detail on your response.

Consent Questions

Before proceeding, please select each of the following statements to confirm you have read and understood the [information and consent page](#)

Please select ALL THREE statements:

- I have read and understood the information and consent for this survey and am prepared to proceed on this basis.
- If I so wish, I can withdraw my responses after 5 days of completing the study and do not need to provide a reason.
- The information I provide is anonymised and will be available from the UK data service.

Organisational Profile

Please select the options that best represent your organisation. Completing this section will help us understand the different types of organisations completing the survey. All published analysis of this survey will be aggregated and anonymised.

Legal Form

What is the legal form of your organisation?

- Registered charity
- Community Interest Company (CIC)
- Voluntary/unregistered association
- Limited company
- Cooperative society
- Other (please describe)

If you answer Registered charity:

Are you happy to reveal your organisation's charity number?

- Yes
- No

If you answer yes:

Please provide your organisation's charity number

Name

Are you happy to reveal your organisation's name?

- Yes
- No

If you answer Yes:

Please provide your organisation's full name

Main Activity

Which of the following best describes what your organisation does (main activity)?

- Prevention or relief of poverty
- Education/training/research
- Advancement of religion
- The advancement of health or the saving of lives
- Support, care or services for people living with a disability
- Advancement of Arts, culture, heritage or science
- Provision of recreation/community spaces or facilities
- International development/humanitarian aid
- Amateur sport
- Provision of accommodation/housing
- Human Rights/Conflict resolution or reconciliation/Religious or Racial Harmony/Advancement of equality/Diversity/Social justice
- The environment/conservation
- Economic/Community Development or Employment
- Animal conservation or protection
- Armed forces/Emergency services
- Any other charitable purposes

If you answer Prevention or relief of poverty

Which of the following best describes how your organisation does this?

(select all that apply)

- Unemployment support
- Food bank
- Provides equipment / goods
- Homelessness support
- Refugee / migrant support
- Education
- Advocacy
- Campaigning
- Advice / information

If you answer Education/training/research

Which of the following best describes how your organisation does this?

(select all that apply)

- Nursery/ pre-school
- School
- College
- University
- Student Union

- After school club
- Apprenticeships
- Workshops, conferences, seminars or lectures
- Library/ reading room
- Parent teacher association
- Scholarships or other financial support
- Supporting an educational establishment
- Additional tuition
- Advocacy
- Campaigning
- Advice/ information
- Provides equipment/ goods

If you answer [Advancement of religion](#)

Which of the following best describes how your organisation does this?

(select all that apply)

- Place of Worship
- Generally advancing the religion
- Training for religious leaders
- Pastoral care, outreach
- Missionary, evangelical
- Raising awareness of religious beliefs and practices
- Religious order
- Preservation or conservation of a building used for religious practices
- Conducting religious ceremonies such as the celebration of marriages or funerals
- Maintaining public churchyards and other public religious burial places
- Interfaith activities
- Education
- Advocacy
- Campaigning
- Advice/ information
- Provides equipment/ goods

If you answer [The advancement of health or the saving of lives](#)

Which of the following best describes how your organisation does this?

(select all that apply)

- Medical treatment
- Terminal health care (including Hospices)
- Hospitals
- Rescue and support service including air ambulance
- Residential care
- Rehabilitation, convalescence or aftercare
- Break and respite care
- Non-residential care Complementary or alternative therapy
- Patient support and advisory groups
- Provides comforts, services or facilities for patients
- NHS charities
- Public safety
- Professional training
- Carers' support

- Counselling
- Education
- Advocacy
- Campaigning
- Advice / information
- Provides equipment /goods

If you answer [Support, care or services for people living with a disability](#)

Which of the following best describes how your organisation does this?

(select all that apply)

- Break and respite care
- Residential care
- Supported living
- Personal assistance
- Day care centre
- Independent living services
- Community based activities
- Provides equipment/ goods
- Education
- Advocacy
- Campaigning
- Advice / information
- Carers' support
- Interpretation support/services

If you answer [Advancement of Arts, culture, heritage or science](#)

Which of the following best describes how your organisation does this?

(select all that apply)

- Preservation of historical or cultural traditions
- Preservation of historical buildings or ancient sites
- Preservation of monuments, statues and memorials
- Preservation of historical or cultural artefacts
- Festivals
- Promoting participation
- Performance venue
- Performance company
- Museum or gallery
- Learned society or institution
- Public broadcasting and media
- Education
- Advocacy
- Campaigning
- Advice/ information
- Provides equipment / goods

If you answer [Provision of recreation/community spaces or facilities](#)

Which of the following best describes how your organisation does this? *(select all that apply)*

- Village hall
- Community centre
- Recreation ground

- Open space
- Leisure centre
- Women's / Men's institute
- Youth Centre
- Education
- Advocacy
- Campaigning
- Advice/ information
- Provides equipment/ goods

If you answer [International development/humanitarian aid](#)

Which of the following best describes how your organisation does this? *(select all that apply)*

- Food donation
- Medical aid
- Capacity building
- Provides equipment/ goods
- Water/ sanitation
- Exchange/ friendship/ cultural programmes
- Promotion of health and wellbeing
- Refugee/ migrant support
- Education
- Advocacy
- Campaigning
- Advice/ information

If you answer [Amateur sport](#)

Which of the following best describes how your organisation does this? *(select all that apply)*

- Sport governing body
- Sports/ games venue
- Sports/ games club/ association
- Education
- Advocacy
- Campaigning
- Advice /information
- Provides equipment /goods

If you answer [Provision of accommodation/housing](#)

Which of the following best describes how your organisation does this? *(select all that apply)*

- Housing association
- Residents' association
- Registered provider of social housing
- Temporary accommodation
- Almshouse
- Education
- Advocacy
- Campaigning
- Advice/ information
- Provides equipment/ goods

If you answer [Human Rights/Conflict resolution or reconciliation/Religious or Racial Harmony/Advancement of equality/Diversity/Social justice](#)

Which of the following best describes how your organisation does this? *(select all that apply)*

- Service provision
- Education
- Advocacy
- Campaigning
- Advice/ information
- Provides equipment/ goods

If you answer [The environment/conservation](#)

Which of the following best describes how your organisation does this? *(select all that apply)*

- Conservation of flora, fauna or the environment generally
- Conservation of a particular geographic area
- Conservation of particular species
- Conserving natural resources
- Botanical gardens/ nature reserve
- Encouraging/facilitating recycling
- Garden clubs, allotments and horticultural programmes
- Education
- Advocacy
- Campaigning
- Advice / information
- Provides equipment/ goods

If you answer [Economic/Community Development or Employment](#)

Which of the following best describes how your organisation does this? *(select all that apply)*

- Construction/re-development projects
- Acquisition of community assets
- Online access and security
- Education
- Advocacy
- Campaigning
- Advice/ information
- Provides equipment/ goods

If you answer [Animal conservation or protection](#)

Which of the following best describes how your organisation does this? *(select all that apply)*

- Zoo
- Animal Shelter
- Animal care and welfare
- Animal/ bird sanctuary
- Promoting kindness/preventing cruelty to animals
- Animal Breed Society
- Education
- Advocacy

- Campaigning
- Advice /information
- Provides equipment / goods

If you answer **Armed forces/Emergency services**

Which of the following best describes how your organisation does this? *(select all that apply)*

- Mess hall
- Memorials/commemoration of service
- Regimental museum
- Veterans support
- Service Personnel support
- Rehabilitation, convalescence or aftercare
- Education
- Advocacy
- Campaigning
- Advice/ information
- Provides equipment/ goods

If you answer **Any other charitable purposes**

Which of the following best describes how your organisation does this? *(select all that apply)*

- Family support service
- Community association
- Playgroup
- Community transport
- Agricultural show
- Break and respite care
- Residential care
- Supported living
- Day care
- Other social care
- Promotion of volunteering /voluntary sector
- Promotion of the efficiency /effectiveness of charities
- Uniformed youth groups
- Non-uniformed youth groups
- Befriending
- Education
- Advocacy
- Campaigning
- Advice/ information
- Provides equipment/ goods

Diversity

The following questions are being asked in order to help us to monitor the extent to which the survey represents the diversity of voluntary and community organisations.

Would you describe yourself as a BAME (Black, Asian, and Minority Ethnic) organisation?

- Yes
- No

If you answer Yes

Do people from BAME communities make up 51% or more of your organisation's leadership/governance board?

- Yes
- No

Does your organisation provide services specifically for or work on behalf of BAME communities?

- Yes
- No

Would you describe your organisation as a Deaf and Disabled People's Organisation?

- Yes
- No

If you answer Yes

Do Deaf or Disabled people make up 51% or more of your organisation's leadership/governance board?

- Yes
- No

Does your organisation provide services specifically for or work on behalf of Deaf or Disabled people?

- Yes
- No

Would you describe your organisation as a LGBTIQ+ organisation?

- Yes
- No

If you answer Yes

Do LGBTIQ+ people make up 51% or more of your organisation's leadership/governance board?

- Yes
- No

Does your organisation provide services specifically for or work on behalf of LGBTIQ+ people?

- Yes
- No

Would you describe your organisation as a Women's Organisation?

- Yes
- No

If you answer Yes

Do women make up 51% or more of your organisation's leadership/governance board?

- Yes
- No

Does your organisation provide services specifically for or work on behalf of women?

- Yes
- No

Would you describe your organisation as an age-specific organisation [working for people in a specified age-group]?

- Yes
- No

If you answer Yes

Do members of your target age-group make up 51% or more of your organisation's leadership/governance board?

- Yes
- No

Does your organisation provide services specifically for or work on behalf of your target age group?

- Yes
- No

Other profile questions

Would you describe your organisation as a social enterprise?

- Yes
- No

Please estimate your total income during the last reported financial year before March 2022 *(enter a number without a £ sign)*

Do you have a paid workforce?

- Yes
- No

If you answer Yes

How many people do you employ? *(please type a number)*

How many people volunteer for your organisation? *(please type a number)*

Where is your organisation based (or headquartered)?

- East Midlands
- East of England
- London
- North East
- North West
- South East
- South West
- West Midlands
- Yorkshire and Humber
- Wales
- Scotland
- Northern Ireland
- International

Where does your organisation operate? *(select all that apply)*

- International
 - UK wide
 - East Midlands
 - East of England
 - London
 - North East
 - North West
 - South East
 - South West
 - West Midlands
 - Yorkshire and Humber
 - Wales
 - Scotland
 - Northern Ireland
-

Experience

This section concerns your experience over the last three months.

Over the last 3 months, has demand for your services/activity...?

- Increased a lot
- Increased a little
- Stayed the same
- Decreased a little
- Decreased a lot
- Not applicable/don't know

Over the last 3 months, has your paid workforce...?

- Increased a lot
- Increased a little
- Stayed the same
- Decreased a little
- Decreased a lot
- Not applicable/don't know

Over the last 3 months, has the number of volunteers in your organisation...?

- Increased a lot
- Increased a little
- Stayed the same
- Decreased a little
- Decreased a lot
- Not applicable/don't know

Over the last 3 months, has your financial position...?

- Improved a lot
- Improved a little
- Stayed the same
- Deteriorated a little
- Deteriorated a lot
- Not applicable/don't know

Expectations

This section is asking about your expectations for the next 3 months between November 2022 and January 2023.

Over the next 3 months do you expect demand for your services/activities to...?

- Increase a lot
- Increase a little
- Stay the same
- Decrease a little
- Decrease a lot
- Not applicable/don't know

Over the next 3 months do you expect your paid workforce to...?

- Increase a lot
- Increase a little
- Stay the same
- Decrease a little
- Decrease a lot
- Not applicable/don't know

Over the next 3 months do you expect the number of volunteers in your organisation to...?

- Increase a lot
- Increase a little
- Stay the same
- Decrease a little
- Decrease a lot
- Not applicable/don't know

Over the next 3 months do you expect your financial position to...?

- Improve a lot
- Improve a little
- Stay the same
- Deteriorate a little
- Deteriorate a lot
- Not applicable/don't know

Operational

This section asks about operational issues concerning your organisation.

To what extent do you expect to be able to meet demand for your services over the next three months?

- We expect to meet demand with significant spare capacity
- We expect to meet demand with limited/no spare capacity
- We expect to almost meet demand
- We expect to fall significantly short in our ability to meet demand
- Don't know
- Not applicable

Is your organisation currently experiencing recruitment difficulties?

- Yes
- No
- Don't know
- Not applicable

If you answer Yes

How have these difficulties affected your organisation? (select all that apply)

- Employees working increased hours
- Had to pause operations entirely
- Had to pause some operations
- Had to recruit temporary workers
- Unable to meet demand
- Don't know
- Other (describe below)

Please select the three most important concerns currently affecting your organisation

- Income
- Energy prices
- Inflation of goods and services prices (other than energy)
- Changes to interest rates
- Increasing demand for services
- Decreasing demand for services
- Recruitment of paid staff
- Retention of paid staff
- Recruitment of volunteers
- Retention of volunteers
- Unsure/don't know
- Other (please describe)

How likely is it that your organisation will be operating this time next year?

- Very likely
- Quite likely
- Neither likely nor unlikely
- Quite unlikely
- Very unlikely
- Not sure

Finances

This section will explore financial issues and the impact of rising costs on your organisation in general.

What is your best estimate of your funding mix (totalling 100%)?

- Grants from trusts and/or foundations
- Grants from Government (local or national)
- Service delivery through contracts
- Trading activity
- Investment income
- Public donations (including legacies)
- Other
- Total

What is your best estimate of your expenditure on these costs (totalling 100%)?

- Energy
- Staffing
- Property/Premises
- Goods/Materials
- Services
- Other
- Total

Has your financial position deteriorated as a result of rising costs?

- Yes
- No

If you answer Yes

Which of the following actions has your organisation taken as a result of rising costs? (select all that apply)

- Reduced level or number of services
- Had to increase price of services
- Had to make redundancies or release staff
- Had to reduce staff hours
- Had to reduce office/workspace
- Renegotiated grants/commissioned contracts
- Cancelled existing grants/commissioned contracts
- Sold assets
- Previously unplanned use of reserves
- Taken on debt
- None of the above
- Don't know
- Other (please describe)

Does your organisation hold financial reserves?

- Yes
- No

If you answer Yes

Is your organisation using reserves to meet current operating costs?

- Yes
- No

How many months do you expect your reserves to last? (please type a number)

Energy

This section will collect information about energy costs and their effect on your organisation. You may find it helpful to refer to a recent energy bill or energy supply contract.

How do you currently purchase energy?

- Direct payment/contract for commercial energy supply
- Direct payment/contract for domestic energy supply
- Energy is included in rent for premises
- Don't know
- Other (please describe)

If you answer Energy is included in rent for premises

Since September 2021, has your rent changed due to energy costs rising?

- Increased a lot
- Increased a little
- Remained the same
- Decreased a little
- Decreased a lot
- Don't know

You will now skip the questions about payments below

Do you buy gas and electricity from the same supplier?

- Yes
- No
- Don't know/unsure

What is the length of your current gas supply contract in months? (please type a number. If unsure, please leave blank).

What is the length of your current electricity supply contract in months? (please type a number. If unsure, please leave blank).

How much did your organisation spend on electricity in the last reported financial year before March 2022? (please type a number without a £ sign. If unsure, please leave blank).

How much did your organisation spend on gas in the last reported financial year before March 2022? (please type a number without a £ sign. If unsure, please leave blank).

Are your electricity prices fixed or variable rates?

- Fixed, expiring by 31st December 2022
- Fixed, expiring by 31st March 2023
- Fixed, expiring after 31st March 2023
- Fixed, but don't know expiry
- Variable
- Don't know/not sure

Are your gas prices fixed or variable rates?

- Fixed, expiring by 31st December 2022
- Fixed, expiring by 31st March 2023
- Fixed, expiring after 31st March 2023
- Fixed, but don't know expiry
- Variable
- Don't know/not sure

Since September 2021, have your energy costs...?

- Increased a lot
- Increased a little
- Remained the same
- Decreased a little
- Decreased a lot
- Don't know

What support would enable you to better cope with rising energy costs? *(select all that apply)*

- Direct financial assistance with energy bills
- Energy efficiency advice and guidance
- Continued energy price caps for VCSEs
- Social pricing of energy
- Grants to retro-fit energy efficiency measures and/or micro-generation
- Other (describe below)

If you answered above that energy costs are included in your rent, you will skip to this place in the survey

Which of the following actions has your organisation taken to reduce energy consumption? *(select all that apply)*

- Reduced hours of operation
- Reduced premises use
- Turned thermostats down
- Installed retro-fit energy efficiency measures (e.g. insulation, room thermostats, LED light bulbs)
- Installed micro-generation (e.g. solar or wind)
- Installed ground or air source heat pumps
- No actions
- Other (describe below)

Follow Up

Is there anything else that you would like to tell us about the impact of the current cost of living situation on your organisation or the people who use your services?

Thank you for completing this survey. Please check the following before closing this window:

Are you willing to take part in the next round of the survey?

- Yes
- No

Would you like to be notified via email regarding the findings of this survey?

- Yes
- No

If you want notifications of results or are willing to take part in the next round of the survey

Please provide your email address. We will only use your email address for the purpose/s you have allowed us to.